

THE AUTO SHOP
LAWN & GARDEN REPAIR CONTRACT

The Auto Shops **Mission Statement** states that “ **We are committed to providing high quality service to our customers.**”

Lawn and Garden equipment i.e (tractors, lawn mowers, chain saws, weed eaters, log splitters, etc) are complex pieces of machinery. The nature of these pieces of equipment require routine cleaning and maintenance to keep them operational. Most, if not all, manuals give clear instructions on service after each use.

Common problems that are found with Lawn and Garden equipment are fuel related. Carburetors are clogged, fuel is old or has debris which clog the fuel system or filters, fuel lines leaking etc. Other common problems would be batteries, belts, pull strings, blades requiring sharpening or replacement. Many come in with wire damage from rodents.

The Auto Shop provides delivery and pick up services, routine maintenance, (oil changes, spark plugs, sharpening blades, air filters, grease fitting and tire pressures.) We will diagnose to the best of our ability when machines come in with a “no start “ complaint. The Auto Shop can repair most complaints our customers have. With that being said, some pieces of equipment may require repair that is far more expensive than replacement. Other machines will need diagnosis in a systematic approach that sometimes requires fixing or replacing parts to get down to the route cause of the problem.

The customer must agree and understand that The Auto Shop will keep you updated at each phase of repair and get authorization before work is done with the understanding that additional problems may be found. The customer agrees to pay for any and all repairs that have been authorized. Major engine damage can not always be confirmed without fixing other problems first. In these circumstances, the Auto Shop will inform the customer immediately and a decision will be made at that time whether to proceed with the understanding that payment is non-negotiable. If a machine is found to be beyond repair or the customer decides not to proceed further, they are responsible for any remaining balance at that point.

I have read, understand, and agree to the terms of this agreement between myself and The Auto Shop.

Machine being Serviced by The Auto Shop _____

Customer name _____

Invoice # _____

Customers Signature _____

Date: _____